

# Lockport Public Library 2014-2019 Strategic Plan

*Your Library: An Open Door*



## **Purpose**

The purpose of this plan is to fulfill an obligation to the State of New York and, beyond that, to the people served by the Lockport Public Library. This plan gives focus to the library board and staff as they continue to provide service to their community and honor their mission “to strengthen and connect the community by providing resources that enrich, educate and entertain in a welcoming environment.”

## **Process/Introduction**

Having completed the previous long range plan the Board of Trustees of the Lockport Public Library decided to repeat the process in order to extend and update the library’s long range plan to 2019. Utilizing an outside facilitator, twelve interested community members were led through four sessions in the fall of 2013 to analyze the library and community’s strengths, weaknesses, opportunities and threats. The twelve committee members, representing a broad spectrum of the community from home-schooling parents to deputy County historian to retired engineer & teacher, were diligent in their input and attendance. The American Library Association’s *New Planning for Results* provided the outline for the planning process. Data gleaned from these sessions were further evaluated by facilitator Mary Zangerle and library director Beverly Federspiel to formulate the following:

Working with the framework of limited resources, the Lockport Public Library seeks to be the first place the community thinks of for information and insights; a physical and virtual “Community Hub” for its constituents by:

1. Promoting lifelong learning for all people pursuing self-directed, personal growth and development opportunities.
2. Providing access to the latest internet, social media and technology resources which will enhance knowledge and 21<sup>st</sup> Century skills.

3. Providing a central source for information about programs, services and activities provided by the library, community agencies and organizations.

### **Monitoring & Evaluation**

As a matter of course, Lockport Public Library staff will continue to maintain and retain statistical data relating to circulation, patron counts and usage of general library services. The library director will report to the Board of Trustees, as per usual, keeping the goals outlined above in mind. Each year the plan will be reviewed and updated to document progress and adjust any unanticipated challenges and opportunities. As the work of the board and staff progresses through the years of this plan the idea of the Lockport Public Library as a “community hub” will become a reality; after all, the “Library is a gift the community gives to itself.”

#### Community Strategic Planning Committee Members

Craig Bacon  
Charles Begley  
Heather Grimmer  
Nancy Kasprzak-Whitmore  
Karen Linn  
Diane Macaluso  
Burt Marshall  
Steven Papapanu  
Kristin Riemer  
Mary Lou Storrs  
Brittney Strauss  
Brenda Ulrich

#### Staff Strategic Planning Committee Members

Anne Clasper  
Marianne Colton  
Rose Ann Haseley  
Linda Hiser  
Claire McDonough  
Sheri Stevens

Mary Zangerle (Consultant/Facilitator)

Beverly Federspiel (Library Director)

Approved by the Board of Trustees January 23, 2014